

# FORCAST

## ONLINE RETURNS FORM

Thank you for shopping at the Forcast Online store. We hope you love your new purchase and continue shopping with us. However, if something isn't right here is what you can do:

### RETURN ADDRESS

ATT: Online Department

RE: Return/Exchange

57 - 59 Governor Macquarie Drive,  
Chipping Norton, NSW, 2170

### OUR GENERAL RETURN POLICY

- Original Condition - unworn, unwashed, unaltered
- All Tags Attached
- Purchased Within 30 Days Policy
- Valid Proof of Purchase

### NON-RETURNABLE ITEMS

- Jewellery
- Hair Accessories
- Garment & Body Care Items

Please see our full return policy prior to making a return at: <https://www.forcast.com.au/returns-policy>

### FULL PRICE ITEMS

Full price items (including promotional price) are entitled to a **Full Refund, Credit or Exchange** via a valid method of return.

### SALE ITEMS

Permanent sale price items are not entitled to a Full Refund, however are entitled to a **Credit or Exchange** via a valid method of return.

### EXCHANGING ITEMS

Item exchanges can only be accepted online for an exchange of the **same item** in a **different size**. Unfortunately exchanges for a different colour/style cannot be processed online.

**CUSTOMER NAME:** \_\_\_\_\_

**CONTACT #:** \_\_\_\_\_

**EMAIL ADDRESS:** \_\_\_\_\_

**ORDER #:** \_\_\_\_\_

- RETURN REASON**
- |                   |                                   |
|-------------------|-----------------------------------|
| 1. Change of mind | 4. Exchange size                  |
| 2. Too small      | 5. Faulty (please specify): _____ |
| 3. Too large      | 6. Other (please specify): _____  |

STYLE NAME	SIZE	RETURN REASON #	EXCHANGE SIZE REQUESTED

### WHAT'S NEXT?

Please allow **3 - 5 business days** for your return to be processed after your parcel is received by us. We encourage you to request a tracking number from the Post Office in the unlikely event we need to track your parcel as all returns are the customer's responsibility until received by Forcast.